

## **1836 Property Management Satisfaction Guarantee**

We stand behind our work with a 100% satisfaction guarantee. If for any reason you are not completely satisfied with our services you can cancel your agreement at any time. This no risk guarantee allows our owners to avoid the trapped feeling you get with other companies and instills confidence that you're selecting the best company available to care for your home and tenants.

\*This guarantee is only restricted by the following: Should we have a lease in place the owner will ensure 1836 Property Management is compensated with an amount equal to the management fees that would have accrued through the end of the lease period. We significantly discount the leasing fee charged with a one year or longer management agreement compared to owners who would prefer we lease their property only. This provision allows us to ensure that owners don't abuse the leasing discount and enables us to offer the guarantee in good faith.